



# 2020-2021 COMMUNITY HEALTH CONTRACT (CHC) GRANT IMPACT REPORT

**Organization Name** Foundation for Senior Care

**Program Name** Senior Transportation Services

**Person submitting the impact report** Patty Sargent

**Ages: List the percentages of your program participants' ages who received services during this reporting time frame.**

	Percentage served
Children (infants to 12)	
Young Adults (13-18)	
Adults (18-60)	6
Seniors (60+)	94
Unknown	

**Gender: List the percentages of your program participants' gender identification who received services during this reporting time frame.**

	Percentage served
Female	58
Male	30
Non-binary	
Unknown	12

**Income: List the percentages of your program participants' income limit category of those who received services during this reporting timeframe (2019 HUD – AMI Income limits: 4 person family).**

	Percentage served
Extremely Low-Income (ceiling of \$32,100)	
Very Low (50% Income (ceiling of \$53,500)	40
Low (80%) Income (ceiling of \$85,600)	60
Higher than listed limits	

	<b>Percentage served</b>
<b>Unknown</b>	

**How many District residents directly benefited (participant/client) from this program:** 192

**Approximately how many residents received an indirectly benefit (# of those benefiting from the participant receiving the service) from this program:** 384

## **GOALS & OBJECTIVES**

**Goal 1 & Objectives: From your application, please provide your measurable outcomes for each of your stated objectives.**

In Q3 we provided 1,313 Care Van rides/transportation services for 159 clients, reaching a cumulative 117% (235 unique clients year-to-date) and exceeding of our annual goal of 200 clients. Of the Q3 Care Van riders, 28 of them were wheelchair-bound clients. As we continue our grocery delivery service due to COVID-19 cautions, 62 of our clients served this quarter were exclusively for grocery service – this number is down from 79 last quarter. Since so many COVID-19 vaccinations were provided in Q3, we have started to see a decline in the number of grocery deliveries, indicating that seniors are, once again, starting to venture out into the community.

Of the 1,313 rides/services, the trip destinations were distributed as follows:

- Doctors, Physical Therapy, Pharmacy, Healthcare Facility: 9.7%
- Adult Day Care Center at the Foundation: 11.9%
- Grocery Store: 3.1%
- Other: 6.5%
- Rides Home: 30.8%
- Grocery Delivery Service: 38.0%

**Goal 2 & Objectives: From your application, please provide your measurable outcomes for each of your stated objectives.**

In Q3 we coordinated 33 Expanded out-of-town rides to medical appointments, typically to see specialists. This is twice the number of rides of Q2, indicating that FRHD residents are starting to venture out, potentially seeking medical appointments that were postponed during COVID. So far this reporting year, we have provided 73 rides to out-of-town medical appointments.

This lower-than-expected ride count is largely attributed to the increased use of Telemedicine and the continued concern for personal safety due to COVID.

Expanded ride destinations:

Temecula – 9

Murrieta – 4

San Marcos – 1

Vista – 2

Escondido – 4

Carlsbad – 1

Oceanside – 6

Poway – 1

La Jolla – 1

San Diego – 5

# PARTICIPANT SUCCESS STORY

## Participant Success Story:

Story #1: COVID vaccinations were the #1 focus of seniors in Q3, and we made our vans and drivers available to any senior or disabled adult who needed that ride. When FRHD announced their first (eventually cancelled) and second vaccination clinics, we immediately went into action, scheduled our drivers for extra shifts, figured out how to safely transport the greatest number of seniors to appointments, and stepped up all our disinfecting protocols for the Care Vans to ensure we could transport seniors with the least amount of risk. Our Care Van program continues to make it a priority to provide rides for FRHD vaccination events and other vaccination appointments. The seniors we supported repeatedly expressed how relieved they were to be able to get to the vaccination appointment and how convenient it was to get the door-to-door ride there and back. It was a life-changing trip, as the vaccinations relieved a level of fear and isolation experienced over the past year and helped make access to the healthcare/virus protection that District seniors desperately needed.

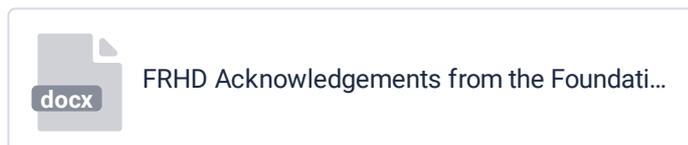
Story #2: Melissa is a Fallbrook senior who suffers from progressing macular degeneration and another medical condition that requires regular monitoring. When Melissa heard about the Foundation's ride programs, she expressed such relief and gratitude. Because of these health conditions, she had to see out-of-town specialists every other week. She had been asking friends and neighbors for rides, but she felt inhibited to keep asking for their help so often. The Foundation's Expanded Rides transportation program started picking her up regularly to provide the door-to-door service for Melissa to have access to healthcare when she most needed it. Melissa told us that she felt our program saved some of her friendships, as she had asked for rides so many times that she felt she was a burden to them.

## ACKNOWLEDGEMENT

**Please describe how the Fallbrook Regional Health District's investment in this program was acknowledged during this reporting timeframe.**

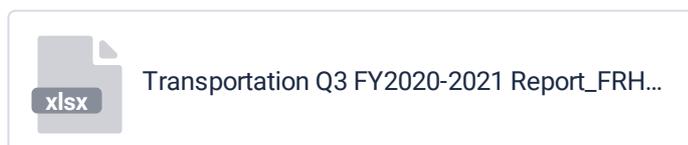
- The FRHD logo is affixed to the sides of our Care Vans.
- We continue to include the FRHD logo and official sponsor designation in all emails from every staff member.
- Our organization and specific Care Van program brochure features the FRHD logo and official sponsor language.
- FRHD logo and status appears on our website.
- We promote District events on a monthly basis (or whenever received from the District) via Social Media.

**Acknowledgment example: please upload an example of one method in which the District was acknowledged.**



## BUDGET

**Please upload a copy of the program budget you submitted with the application, with an additional column demonstrating the current utilization of grant funds.**



**Please explain any significant differences in budget or services during this quarter. What if any changes were made to address programming challenges.**

During this quarter we continue to see a reduction in demand for rides due to concern over COVID, although it is starting to pick up again. For this reason, we have not filled the 3rd driver position, and one of our drivers is only part-time. This accounts for less program salary expense than anticipated. This quarter's Admin expenses also reflect the hiring of a new Executive Director, a position that had been vacant during the 2nd half of calendar year 2020.

**Please sign your form:**

*Patty Bengert*

# FRHD Acknowledgements from the Foundation for Senior Care Q3 2020-2021

## Care Van Acknowledgement



## Email Signature & Logo Acknowledgement

All Foundation for Senior Care staff use this signature block, which includes our acknowledgement of FRHD.



**Patty Sargent** *Executive Director*



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**Website:** [www.foundationforseniorcare.org](http://www.foundationforseniorcare.org)

**Address:** 135 S. Mission Rd., Fallbrook, CA 92028

The mission of the Foundation for Senior Care is to provide programs and resources enabling seniors to enhance their well-being and offer them a more meaningful life. Nonprofit tax designation ID# 95-3389263

Grant funding for programming is generously supported by the



# Program Brochure FRHD Logo & Official Sponsor Language

**OUR AREA OF SERVICE**

De Luz Heights  
Rainbow  
Fallbrook  
Bonsall

- FALLBROOK
- BONSCALL
- RAINBOW

\*ASK ABOUT OUR EXPANDED RIDES FOR MEDICAL APPOINTMENTS OUT OF AREA

**FALLBROOK CHAMBER OF COMMERCE**  
2019  
**Non-Profit of the Year**  
AWARD  
Foundation for Senior Care

**OUR SUPPORTERS**

**Fallbrook Regional HEALTH DISTRICT**

**LEGACY ENDOWMENT**  
Your pathway to community giving

**VOLUNTEERS NEEDED**  
HELP SERVE OUR MISSION

**FOUNDATIONAL SENIOR CARE**

**FOUNDATION FOR Senior Care**

**SENIOR RESOURCES FROM A TO Z**

**TRANSPORTATION**

**ADVOCACY**

**ADULT DAY CARE**

**EDUCATION**

**SERVING OUR COMMUNITY SINCE 1979**

The Foundation for Senior Care is a 501(c)3 Non-Profit public charity that relies on donor support. Tax ID#95-3389263

**VISIT US!**  
135 S. Mission Road  
Fallbrook, CA 92028  
**760-723-7570**  
[WWW.FOUNDATIONFORSENIORCARE.ORG](http://WWW.FOUNDATIONFORSENIORCARE.ORG)

## Building Entrance “Thank You” Banner

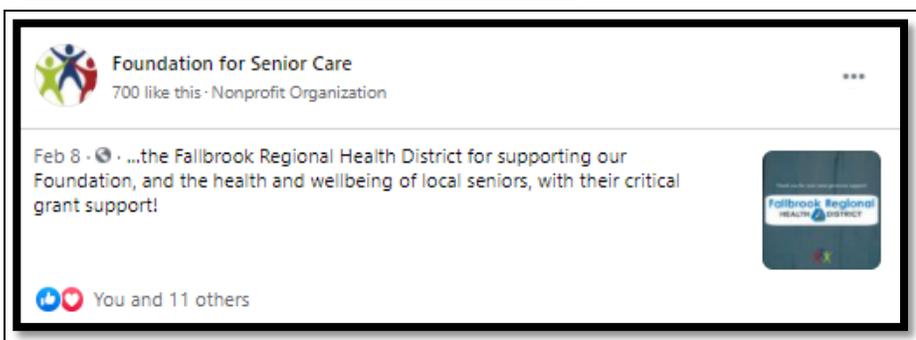
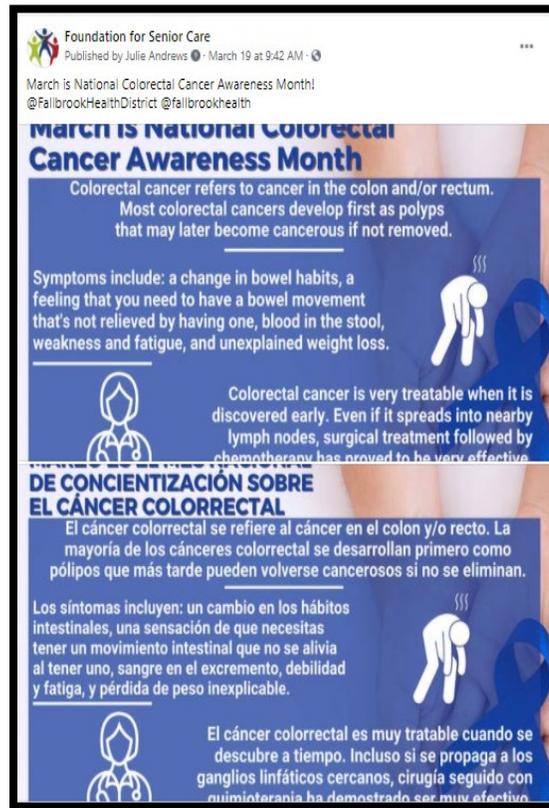
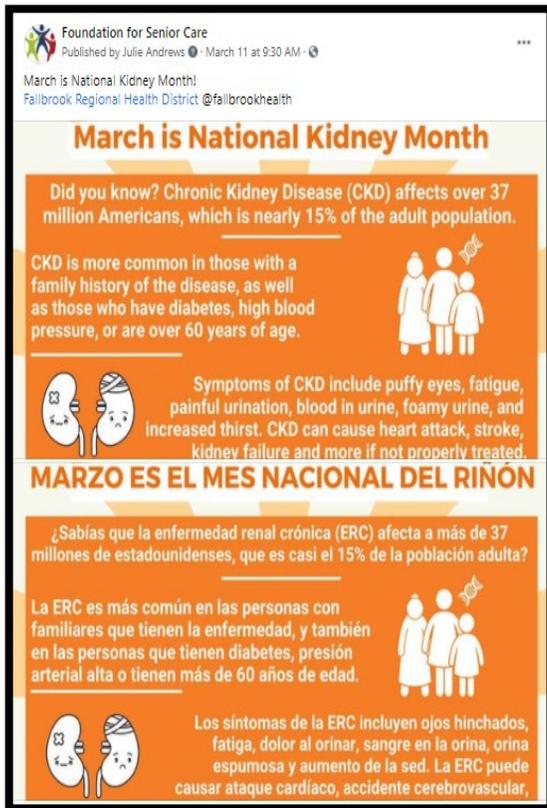


# Website & Promotional E-Mails Acknowledgement



## Sampling of Social Media Posts

### Facebook



 **Foundation for Senior Care**  
700 like this · Nonprofit Organization

Yesterday · 🌐 · We are working hand in hand with the Fallbrook Healthcare District to get COVID vaccinations to seniors in our community. To be placed on the local vaccination interest list, please fill out the form on the Fallbrook Healthcare District's website here: <https://bit.ly/3sTjtop>



 2

Instagram:

**March is National Endometriosis Awareness Month**

Endometriosis affects about 200 million women worldwide and about 1 out of every 10 women in the United States.

Endometriosis is a condition where tissue similar to the lining of the uterus is found elsewhere in the body such as under the ovaries or behind the uterus.



The cause of endometriosis is unknown. It is most common among women in their 30s and 40s. Individuals are at increased risk of endometriosis if they have a mother or sister with endometriosis or have heavy cycles that last more than 7 days.



75% of women with endometriosis experience pelvic pain. You can lower your risk of endometriosis by exercising regularly and maintaining a low amount of body fat.



**Fallbrook Regional**  
HEALTH DISTRICT  
Source: CDC

 fallbrookseniors

fallbrookseniors March is National Endometriosis Awareness Month! @fallbrookHealthDistrict @fallbrookhealth

2w

Liked by yourbonsallambassador and 4 others

MARCH 25

 Add a comment... Post



 fallbrookseniors

fallbrookseniors We are working hand in hand with the Fallbrook Healthcare District to get COVID vaccinations to seniors in our community. To be placed on the local vaccination interest list, please fill out the form on the Fallbrook Healthcare District's website here: <https://bit.ly/3sTjtop>

1d

Liked by paisleysugarhammer and 4 others

1 DAY AGO

 Add a comment... Post

 Visit the COVID-19 Information Center for vaccine resources. >

Twitter

