



2021-2022 COMMUNITY HEALTH CONTRACT (CHC) Q2 GRANT IMPACT REPORT

Organization Name Fallbrook Healthcare Foundation dba Foundation for Senior Care

Program Name 401 Senior Transportation Services

Person submitting the impact report Patty Sargent Executive Director

Ages: List the percentages of your program participants’ ages who received services during this reporting time frame.

	Percentage served	Total Number Served
Children (infants to 12)		
Young Adults (13-18)		
Adults (18-60)	4	5
Seniors (60+)	95	131
Unknown	1	1

Gender: List the percentages of your program participants’ gender identification who received services during this reporting time frame.

	Percentage served	Total Number Served
Female	69	94
Male	30	42
Non-binary		
Unknown	1	1

Income: List the percentages of your program participants’ income limit category of those who received services during this reporting timeframe (2019 HUD – AMI Incomelimits:4person family).

	Percentage Served	Total Number Served
Extremely Low-Income (ceiling of \$32,100)	8	11
Very Low (50%0 Income (ceiling of \$53,500)	32	44

	Percentage Served	Total Number Served
Low (80%) Income (ceiling of \$85,600)	45	61
Higher than listed limits	15	21
Unknown		

How many District residents directly benefited (participant/client) from this program: 137

GOALS & OBJECTIVES

Goal 1 & Objectives: From your application, please provide your measurable outcomes for each of your stated objectives.

Goal 1: Provide affordable, easily attainable, and wheelchair accessible transportation services to seniors and disabled adults throughout the greater Fallbrook area for access to basic services, medical care, social opportunities, and connection to the outside world.

Actions/Outcomes:

In the second quarter, we provided 923 Care Van local transportation rides or grocery home deliveries (77% of quarterly goal) for 104 clients this quarter (118% of quarterly goal). While we have not had as many rides this quarter as expected, more clients have used our service than last quarter. Of the 923 rides provided, 82 of them were wheelchair transport. This service for those who are wheelchair-bound is provided at no extra cost to our senior and disabled riders.

Of the 923 rides/services, the trip destinations were distributed as follows:

Doctors, Physical Therapy, Pharmacy, Healthcare Facility: 22.4%

Adult Day Care Center at the Foundation: 2.8%

Grocery Store: 8.9%

Other: 10.9%

Rides Home: 45.5%

Grocery Delivery Service (helping homebound or at-risk seniors with food delivery): 9.5%

Goal 2 & Objectives: From your application, please provide your measurable outcomes for each of your stated objectives.

Goal 2: Provide Fallbrook area senior residents with transportation services to medical and ancillary care in the greater San Diego and South Riverside County regions that would otherwise be cost-prohibitive or impossible with existing private and public transportation options.

Actions/Outcomes:

In Q2, we provided 80 Expanded Rides (out-of-town rides), for 31 clients, to medical appointments, typically to see specialists. We continue to see an increasing demand for this out-of-town service to see specialists. In the first half of this grant year, we have already reached 166% of our annual goal.

Q2 Expanded ride destinations:

Temecula – 12

Murrieta – 7

San Marcos – 11

Vista – 7

Escondido – 20

Carlsbad – 2

Oceanside – 6

Encinitas – 4

La Jolla – 2

San Diego – 6

Poway – 1

PARTICIPANT SUCCESS STORY

Participant Success Story:

Helen has been getting rides from us for a while now and she is so grateful for all we do. She always says how she can't believe how much our Transportation service has helped her get to her doctor and physical therapy appointments, both in and out of town. Her nephew, who helps with Helen's care, has mentioned that when his friends ask him if he knows of any place they could donate to, he says, "I tell them about Foundation for Senior Care because you guys do so much for my aunt. It is incredible". They always say they don't know how to pay us back for all the help we have provided them both. Helen's nephew wouldn't be able to do this on his own and he is so happy that Helen called us and have used our service for several years now.

Participant Success Story:



ACKNOWLEDGEMENT

Please describe how the Fallbrook Regional Health District's investment in this program was acknowledged during this reporting timeframe.

We acknowledged the District in the following ways throughout the quarter:

The FRHD logo was affixed to the sides of our Care Vans.

We included the FRHD logo and official sponsor designation in all emails from every staff member.

Our organization and specific Care Van program brochure featured the FRHD logo and official sponsor language.

The FRHD logo and sponsorship support status appears on our website.

We promoted District events on a monthly basis via Social Media

We thanked and acknowledged FRHD for their support in social media
We thanked and acknowledged FRHD in an email blast to > 3000
We thanked and acknowledged FRHD at our Donor Appreciated dinner, in writing and verbally

Acknowledgment example: please upload an example of one method in which the District was acknowledged.

 social media post.GIF

BUDGET

Please upload a copy of the program budget you submitted with the application, with an additional column demonstrating the current utilization of grant funds.



Please explain any significant differences in budget or services during this quarter. What if any changes were made to address programming challenges.

Because we received special funding to help pay off our vehicles, our Equipment expense is high this quarter because all vehicles were paid off in full. Our Travel/Mileage expense is much higher lately because of the unexpected demand for out-of-town, Expanded Rides. Also, not all of our volunteer drivers have requested reimbursements in the past, but most of our current volunteer crew are all reimbursed. Therefore, our travel expense is higher than anticipated, but well worth every cent paid to volunteer drivers who give of their own time to provide this Expanded-Rides service.

Please sign your form:

