



2020-2021 COMMUNITY HEALTH CONTRACT (CHC) GRANT IMPACT REPORT

Organization Name Palomar Family Counseling Service, Inc.
Program Name Grandparents Raising Grandchildren
Person submitting the impact report David Drazenovich

Ages: List the percentages of your program participants' ages who received services during this reporting time frame.

	Percentage served
Children (infants to 12)	
Young Adults (13-18)	
Adults (18-60)	4
Seniors (60+)	96
Unknown	

Gender: List the percentages of your program participants' gender identification who received services during this reporting time frame.

	Percentage served
Female	83
Male	17
Non-binary	
Unknown	

Income: List the percentages of your program participants' income limit category of those who received services during this reporting timeframe (2019 HUD – AMI Income limits: 4 person family).

	Percentage served
Extremely Low-Income (ceiling of \$32,100)	
Very Low (50% Income (ceiling of \$53,500)	
Low (80%) Income (ceiling of \$85,600)	63
Higher than listed limits	

	Percentage served
Unknown	37

How many District residents directly benefited (participant/client) from this program: 24

Approximately how many residents received an indirectly benefit (# of those benefiting from the participant receiving the service) from this program: 52

GOALS & OBJECTIVES

Goal 1 & Objectives: From your application, please provide your measurable outcomes for each of your stated objectives.

Goal: Increased knowledge, support and sense of community for Fallbrook area Grandparents who are raising their grandchildren.

Objective 1: Conduct effective outreach resulting in at least 25 referrals by September 30 and 50 referrals by June 30, 2021

Outcome: To date we have received 24 referrals to the program, either self-referrals or referrals from another organization. We have successfully connected with other organizations including Elder Law & Advocacy, Aunt Bertha, Aging & Independence Services, Assertive Family Solutions, The Fallbrook Senior Center, The Boys & Girls Club, The Oceanside Kitchen Collaborative and Southern Caregiver Resource Center. These other organizations not only serve as a potential referral source but as a source of support for grandparents. We value the opportunity for ongoing collaboration and coordination.

Objective 2: Connect at least 30 grandparents to needed resources via individualized case management services by June 30, 2021.

Outcome: Individualized case management is an important need for the grandparents. Of the 19 grandparents who utilize case management services, each has relied on our case manager for information and referral multiple times throughout the first 3 quarters of this year, resulting in 243 sessions of case management services being provided. The top 4 need areas are: 1) Food insecurity; 2) Self-care / Mental health; 3) Parent coaching or assistance; 4) Donations for other items (clothing, toys, games).

Objective 3: At least 20 grandparents will attend a support group by December 31, 2020. At least 15 grandparents will attend three or more groups by June 30, 2021.

Outcome: 10 grandparents participate in support groups offered during the quarter. To date, 5 grandparents have participated in 3 or more groups.

Objective 4: At least 20 grandparents receiving 5 or more incidents of services (case management or support group) will report being satisfied or very satisfied with the quality of the program by June 30

Outcome: All 19 grandparents who use case management services are routinely surveyed on their satisfaction, both by the case manager and the actual service received. Year to date, 36 surveys have

been sent out, 36 returned, and 100% rate their satisfaction as satisfied or very satisfied.

Goal 2 & Objectives: From your application, please provide your measurable outcomes for each of your stated objectives.

n/a

PARTICIPANT SUCCESS STORY

Participant Success Story:

Successes with grandparents are as varied as the circumstances they find themselves in. Here are 3 examples of success:

who initially started attending support groups and receiving case management, recently transitioned out of single handedly raising her 2 grandchildren. Her appreciation for the support received and the value of the program is exemplified by her ongoing involvement. She has donated goods to other grandfamilies and continues to maintain close contact with our Case Manager. Although she is no longer raising grandchildren, she is seeking support to deal with her mixed emotions. J. feels less isolated and less alone.

is experiencing the return of her adult children son and his spouse. With support from our Case Manager, she is learning how to support her son to regain custody of his children. We have been able to connect her with legal services and services for housing and employment.

has raised successfully raised her grandchildren for the past four year. Her experiences this year with case management and group support have sparked her desire to serve as a mentor to other grandparents. We look forward to her ongoing volunteer advice and support.

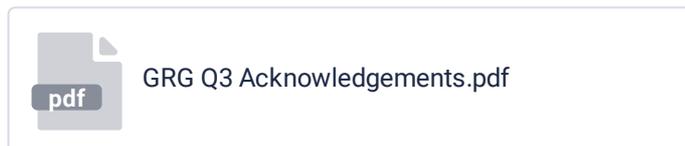
ACKNOWLEDGEMENT

Please describe how the Fallbrook Regional Health District's investment in this program was acknowledged during this reporting timeframe.

Social media has been an excellent opportunity to not only highlight the program but also highlight the support of FRHD. Five social media posts discussing the issue of grandparents raising grandchildren and/or offering resources to grandparents included a recognition of FRHD's support of the program and also tagged the FRHD Facebook page. Attached is one example.

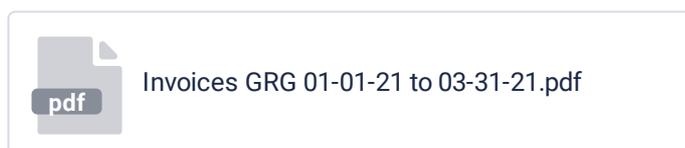
In addition, 9 presentations on the program this quarter acknowledge the District's investment in this pilot program.

Acknowledgment example: please upload an example of one method in which the District was acknowledged.



BUDGET

Please upload a copy of the program budget you submitted with the application, with an additional column demonstrating the current utilization of grant funds.



Please explain any significant differences in budget or services during this quarter. What if any

Examples - Social Media Posts Quarter 3

March 29th:

PBS recently aired a segment on the challenges grand families are facing during the pandemic. We are grateful to be offering a service to support grandfamilies, with the support of [Fallbrook Regional Health District](#) in the Fallbrook area. Definitely worth watching! [#grandfamilies](#)



March 18th:

Compared to children placed in non-relative foster care, children thrive in [#grandfamilies](#). Thanks to the support of [Fallbrook Regional Health District](#) we have the joy of working with some amazing grandparents and their grandchildren. This graphic highlights the [#benefits](#).



changes were made to address programming challenges.

The virtual nature of the support groups is not as appealing to grandparents as is the opportunity to connect in person. They express a desire to connect in person, over coffee, in a comfortable, collegial environment. We are hoping to add in-person group services this quarter.

Please sign your form:

A handwritten signature in black ink, appearing to be "L. A. H.", written in a cursive style.