



2020-2021 COMMUNITY HEALTH CONTRACT (CHC) GRANT IMPACT REPORT

Organization Name Palomar Family Counseling Service, Inc.

Person submitting the impact report David Drazenovich

Ages: List the percentages of your program participants' ages who received services during this reporting time frame.

	Percentage served
Children (infants to 12)	
Young Adults (13-18)	
Adults (18-60)	5
Seniors (60+)	95
Unknown	

Gender: List the percentages of your program participants' gender identification who received services during this reporting time frame.

	Percentage served
Female	82
Male	18
Non-binary	
Unknown	

Income: List the percentages of your program participants' income limit category of those who received services during this reporting timeframe (2019 HUD – AMI Income limits: 4 person family).

	Percentage served
Extremely Low-Income (ceiling of \$32,100)	
Very Low (50% Income (ceiling of \$53,500)	
Low (80%) Income (ceiling of \$85,600)	
Higher than listed limits	
Unknown	100

How many District residents directly benefited (participant/client) from this program: 17

Approximately how many residents received an indirectly benefit (# of those benefiting from the participant receiving the service) from this program: 102

GOALS & OBJECTIVES

Goal 1 & Objectives: From your application, please provide your measurable outcomes for each of your stated objectives.

Grandparents Raising Grandchildren

Goal 1: Increased knowledge, support and sense of community for Fallbrook area Grandparents who are raising their grandchildren.

Objective 1: Conduct effective outreach resulting in at least 25 referrals by September 30 and 50 referrals by June 30, 2021

To date, we have received referrals to support 22 grandparents.

Objective 2: Connect at least 30 grandparents to needed resources via individualized case management services by June 30, 2021.

17 grandparents have received case management services.

*Resources Referred to / frequency: The intensity of case management support, particularly for referrals to services has far exceeded what was anticipated. Staff have provided 157 separate case management services and made 110 referrals to different services including:

Food Pantry, food distribution sites**
School Resources (IEP, 504's)
Senior Citizen's Legal Services SD.Org or SDVLP
Mental Health Referrals/Resources*
Regional Center (Special Needs Support)
COVID-19 Testing Sites
Local Sherriff's Info/Police Info
Vista Court Advocate
Child Welfare Services (CWS)
Free Self-Care resources*
Holiday Gift distribution site for grandchildren
Drug Testing Sites
Grandparent Support/ Check- in*
Donations (clothes, toys, games)
Technical Support (computer, zoom, phone)

(Categories identified with an * were the most frequently requested / resource provided; **indicates the most frequently referred to resource).

Objective 3: At least 20 grandparents will attend a support group by December 31 2020. At least 15 grandparents will attend three or more groups by June 30, 2021.

To date only 7 grandparents have participated. In-person support groups, outside of the home, are reported as far preferable to virtual. (Virtual has been the only option due COVID-19 mitigation requirements.)

Objective 4: At least 20 grandparents receiving 5 or more incidents of services (case management or support group) will report being satisfied or very satisfied with the quality of the program by June 30.

To date, 24 satisfaction surveys have been sent out to the grandparents receiving case management services (grandparents may have received more than one satisfaction survey if they participate in case management services in both quarters). 24 surveys have been returned. 100% of respondents were satisfied or very satisfied.

Goal 2 & Objectives: From your application, please provide your measurable outcomes for each of your stated objectives.

n/a

PARTICIPANT SUCCESS STORY

Participant Success Story:

The story: Building a Community of SupportOne Grandparent was assisted through her battle with COVID-19 and provided food resources, particularly for Thanksgiving as well as Christmas food and donations to the family while the Grandparent was hospitalized.

Another Grandparent who attended the support groups and received frequent contact and support from case manager Graciela, has transitioned out of being a GRG user yet continues to support the service by providing donations to other grandparents.

Another Grandparent has taken the initiative to provide support amongst the group and write hand-written cards of support to the other GRG's.

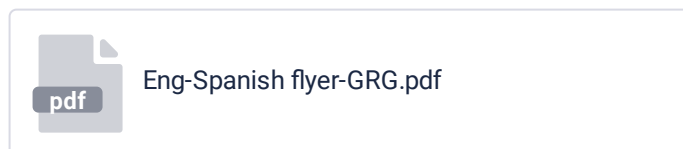
Increasing trends observed include the increase of grandparents sharing resources with Graciela to share amongst the group including self-care resources and websites and educational information.

ACKNOWLEDGEMENT

Please describe how the Fallbrook Regional Health District's investment in this program was acknowledged during this reporting timeframe.

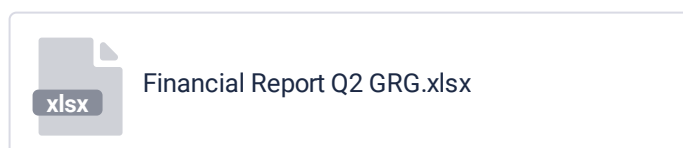
To date, flyers posted in 25 locations, 4 social media posts, and 28 personal communications have highlighted the support of the Fallbrook Regional Health District.

Acknowledgment example: please upload an example of one method in which the District was acknowledged.



BUDGET

Please upload a copy of the program budget you submitted with the application, with an additional column demonstrating the current utilization of grant funds.



Please explain any significant differences in budget or services during this quarter. What if any changes were made to address programming challenges.

n/a

Please sign your form:

A handwritten signature in black ink, appearing to be "S. D. S.", written in a cursive style.

