



2020-2021 COMMUNITY HEALTH CONTRACT (CHC) GRANT IMPACT REPORT

Organization Name Foundation for Senior Care

Program Name Senior Care Advocacy

Person submitting the impact report Patty Sargent

Ages: List the percentages of your program participants' ages who received services during this reporting time frame.

	Percentage served
Children (infants to 12)	
Young Adults (13-18)	
Adults (18-60)	5
Seniors (60+)	95
Unknown	

Gender: List the percentages of your program participants' gender identification who received services during this reporting time frame.

	Percentage served
Female	69
Male	31
Non-binary	
Unknown	

Income: List the percentages of your program participants' income limit category of those who received services during this reporting timeframe (2019 HUD – AMI Income limits: 4 person family).

	Percentage served
Extremely Low-Income (ceiling of \$32,100)	15
Very Low (50% Income (ceiling of \$53,500)	25
Low (80%) Income (ceiling of \$85,600)	40
Higher than listed limits	5

	Percentage served
Unknown	15

How many District residents directly benefited (participant/client) from this program: 486

Approximately how many residents received an indirectly benefit (# of those benefiting from the participant receiving the service) from this program: 972

GOALS & OBJECTIVES

Goal 1 & Objectives: From your application, please provide your measurable outcomes for each of your stated objectives.

This was overwhelmingly exceeded with 191 new clients enrolled in Q3 of the FY2020-2021 FRHD Grant period – more than double our goal! Many of these clients were enrolled as a result of assisting with COVID-19 vaccinations. Our Advocates proactively reached out in Q3 to some of the senior resident housing areas when vaccinations were scheduled locally. Other clients reached out to us directly, or through FRHD referral, for assistance in finding and/or registering online for vaccination appointments. Unfortunately, we did not have time to create a separate category for reporting those who we served just for COVID vaccination purposes.

Of the new clients enrolled, we were able to provide 43 home visits, and an additional 11 visits to hospitals, skilled nursing facilities or assisted doctor appointments. In total, we visited with 54 clients (28%) during Q2. This number is a lower percentage since so many of our new clients were for COVID vaccination support, not full advocacy support that would warrant a home visit.

Due to heightened COVID-19 restrictions and our concern (and our clients') with the potential of unknowingly exposing clients to the virus, we somewhat reduced our in-home visits during the last quarter. We are, however, starting to see an increase in the number of clients feeling comfortable to meet with us in person.

Goal 2 & Objectives: From your application, please provide your measurable outcomes for each of your stated objectives.

We served a total of 486 clients during Q3 through our Care Advocacy Program, making 3224 contacts. Medical or Social services consultations and/or referrals:

- Dementia – 81
- Cancer – 29
- Heart Disease – 20
- Diabetes - 24
- Hypertension – 26
- Obesity – 2
- Falls – 85
- Food – 292
- Housing Assistance – 415
- Medical Equipment – 178
- Hospital – 350
- Home Health – 36
- Skilled Nursing – 206
- Hospice Care – 27
- IHSS – 95
- APS – 78

- NCFPD Fire – 50
 - YANA – 8
 - Caregiver – 295
- Legal and Financial Services:
- Medi-Cal – 104
 - Insurance – 86
 - Financial – 325
 - Legal – 241
 - Social Security – 85
- Other Services:
- Transportation – 409
 - Home Repair - 12
 - Other – 1088

PARTICIPANT SUCCESS STORY

Participant Success Story:

Story #1: From January through March 2021, the Advocacy Program switched into high gear in support of COVID-19 vaccination support. As the new year started and news of seniors being eligible for vaccinations was released, our phone lines started buzzing with requests for help to get vaccinated. Initially, before NCF and FRHD could get County allocations of the vaccines, we worked with a local health clinic or other out-of-town vaccination sites to setup appointments for seniors. By early February, we partnered with Champions for Health to coordinate on-site vaccination clinics at each of our senior apartment/mobile park communities, arranging for the vaccinations to be brought to the seniors, right where they live – our Advocates reached out to these senior communities and worked with the managers there to gain approval for the vaccination events and identify the dates that would work. Once the FRHD and NCF received County vaccination allotments, we helped more than 50 seniors arrange appointments and rides to NCF/FRHD vaccination events, calling individual clients or interested community residents and personally helping register them for an appointment. All in all, through our efforts of coordination and direct registration or appointment-setting, we facilitated COVID-19 vaccinations for more than 500 seniors in the FRHD area during Q3. We had more than one senior in tears of thankfulness when we were able to get them the vaccine. For our region’s seniors, it was not just protection from a deadly virus, it was freedom from a year-long period of isolation, and a relief from a constant fear of illness. This was a community-wide collaborative effort between numerous agencies to provide Access to Healthcare to those who needed it most.

ACKNOWLEDGEMENT

Please describe how the Fallbrook Regional Health District’s investment in this program was acknowledged during this reporting timeframe.

- The FRHD logo is affixed to the sides of our Care Vans.
- We continue to include the FRHD logo and official sponsor designation in all emails from every staff member.
- Our organization and specific Care Van program brochure features the FRHD logo and official sponsor language.
- FRHD logo and status appears on our website.
- We promote District events on a monthly basis (or whenever received from the District) via Social Media.

BUDGET

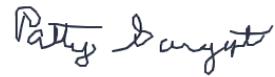
Please explain any significant differences in budget or services during this quarter. What if any changes were made to address programming challenges.

Due to the COVID19 limited volume of Door Through Door clients, we were not able to hire a full-time

DTD Coordinator, but instead utilized 50% of the hours of one of our Senior Care Advocates as the Door Through Door Coordinator.

We also hired our Executive Director in mid-December, increasing the Admin expenses over the prior 2 quarters.

Please sign your form:

A handwritten signature in black ink that reads "Patty Sargent". The signature is written in a cursive style with a large initial "P" and a long, sweeping underline.