

# Patty Sargent Executive Director

## Fallbrook Healthcare Foundation dba Foundation for Senior Care (#14...

Submission Date: Oct 14, 2021 5:16 PM

Organization Name: Fallbrook Healthcare Foundation dba Foundation for Senior Care (#14223795)

Program Title: 399 Door-Through-Door Program

Person submitting the report: Patty Sargent Executive Director

Ages: List the percentage and total number served of your program participants' ages who received services during this reporting time frame:

	Percentage served	Total Number Served
Children (infants to 12)		
Young Adults (13-18)		
Adults (18-60)	2	1
Seniors (60+)	98	41
Unknown		

Gender: List the percentage and total number served of your program participants' gender identification who received services during this reporting time frame:

	Percentage served	Total Number Served
Female	67	28
Male	33	14
Non-binary		
Unknown		

Income: List the percentage and total number served of your program participants' income limit category of those who received services during this reporting timeframe:

	Percentage Served	Total Number Served
Extremely Low-Income (ceiling of \$32,100)	10	4
Very Low (50%0 Income (ceiling of \$53,500)	20	9
Low (80%) Income (ceiling of \$85,600)	35	15
Higher than listed limits	10	4
Unknown	25	10

How many District residents directly benefited (participant/client) from this program in this reporting quarter? 42

Please provide the Goal 1 statement from your application. Discuss the actions within each objective and provide your outcome data accordingly.

**Goal: The Door Through Door Program's goal is to provide timely and appropriate interventions for referred clients, to improve their safety and access to quality care.**  
**Objective 1: Increase the number of DTD referrals by 15% over FY 2020-2021, to allow us to reach at least 137 clients.**  
**Objective 2: Actively provide interventions, referrals, and/or education services for at least 70% of referred clients (96 people). (Note that some referred clients refuse help, or do not survive the hospital stay.)**  
**Objective 3: Successfully prevent a wrongful or unsafe discharge from a healthcare facility in at least 50% of such identified cases.**

During the first quarter, we responded to 42 Door Through Door clients and/or referrals (31% of annual goal). Of these clients, approximately 24 of them were referrals from North County Fire Department and/or hospital personnel. The remainder were referred to us via family members or other sources. While we reached out to 42 clients, we engaged in some manner (more than 1 phone call) with 67% of them. (It is sometimes the case that by the time we receive a referral, the client has already been discharged and has appropriate care in place with no further needs.)

Our interaction with hospitalized clients and/or their family members often leads us to recognize that the hospital's/SNF's plans for the client's discharge are not going to result in a safe situation. Often this has to do with homecare that cannot be put in place in time, a home environment that is not a safe place for recovery, or a physical condition that requires a higher level of support or care than can be safely managed at home. This quarter we intervened in the discharge plans for 6 of these clients, and were able to successfully facilitate an alternative, safer plan of action for 4 (or 67%) of those clients.

For each client we engage with, we record the types of services and/or referrals we provide to them. Of the 42 clients reached, we provided 168 services and/or interactions as shown below.

- Discussion regarding Dementia – 2
- Falls prevention – 6
- Food – 11
- Housing Assistance – 2
- Hospital Palomar – 11
- Hospital Temecula – 18
- Hospital Tri City – 8
- Hospital Other – 11
- VA - 0
- Home Health – 10
- Skilled Nursing Fallbrook – 2
- Skilled Nursing Other – 35
- Hospice Care – 0
- IHSS – 2
- APS – 2
- NCFPD Fire – 2
- Caregiver – 19

Legal and Financial Services:

- Medi-Cal – 5
- Insurance – 7
- Financial – 6
- Legal – 4
- Social Security – 0

Other Services:

- Transportation – 8
- Other – 26

#### Participant Success Story:

In September, our Advocates received a phone call from a client who was finding difficulty managing at home. We made a home visit to provide a safety assessment, where we met her spouse and uncovered many issues, and made many recommendations. Subsequently, before being able to purchase a bed rail, our client fell out of bed and injured herself. She went to the hospital where she continued to decline. We worked with her spouse on how to navigate discharge planning with the hospital's Social Worker to ensure an appropriate and safe discharge. We discussed many options for discharge and long-term care as well as Senior Living, for both himself and our client. He had considered selling his home prior to the hospitalization. We will continue to provide support to this couple as they undergo these dramatic life changes.

Because of the support of the Fallbrook Regional Health District, our resourceful Door Through Door Program Coordinator is here to provide the connections and coordinate the care that seniors like this really need. Through one phone call, our Coordinator was able to support the client and her spouse through the discharge planning process, and help them with options for a safer living environment for their future. Thank you FRHD, for supporting our seniors!

Please describe how the Fallbrook Regional Health District's Community Health Contract - Grant

We acknowledged the District in the following ways throughout the quarter:

- The FRHD logo was affixed to the sides of our Care Vans.
- We included the FRHD logo and official sponsor designation in all emails from

investment toward this program was acknowledged during this reporting timeframe.

every staff member.

- Our organization and specific Care Van program brochure featured the FRHD logo and official sponsor language.
- The FRHD logo and sponsorship support status appears on our website.
- We promoted District events on a monthly basis via Social Media
- We thanked and acknowledged FRHD for their support in social media

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[FRHD Acknowledgements from the Foundation for Senior Care Q1 2021-2022.docx](#)

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Please upload a copy of the program budget you submitted with the application. Fill in the Q1 column demonstrating the current utilization of grant funds.



[Door Thru Door Program Actuals 2021-2022 Q1.xlsx](#)

Please sign your form:

P. [Handwritten Signature]

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