



# 2020-2021 COMMUNITY HEALTH CONTRACT (CHC) Q3 GRANT IMPACT REPORT

**Organization Name:** Fallbrook Healthcare Foundation dba Foundation for Senior Care

**Program Title:** 401 Senior Transportation Services

**Person submitting the report:** Patty Sargent

**Ages: List the percentage and total number served of your program participants' ages who received services during this reporting time frame:**

	Percentage served	Total Number Served
Children (infants to 12)		
Young Adults (13-17)		
Adults (18-60)	3	4
Seniors (60+)	97	127
Unknown		

**Gender: List the percentage and total number served of your program participants' gender identification who received services during this reporting time frame:**

	Percentage served	Total Number Served
Female	69	91
Male	31	40
Non-binary		
Unknown		

**Income: List the percentage and total number served of your program participants' income limit category of those who received services during this reporting timeframe:**

	Percentage Served	Total Number Served
Extremely Low-Income (ceiling of \$32,100)	11	14
Very Low (50% Income (ceiling of \$53,500)	30	39
Low (80%) Income (ceiling of \$85,600)	41	54

	Percentage Served	Total Number Served
Higher than listed limits	18	24
Unknown		

**How many District residents directly benefited (participant/client) from this program in this reporting quarter?** 131

## GOALS & OBJECTIVES

**Please provide the Goal 1 statement from your application. Discuss the actions within each objective and provide your outcome data accordingly.**

Goal #1: Provide affordable, easily attainable, and wheelchair accessible transportation services to seniors and disabled adults throughout the greater Fallbrook area for access to basic services, medical care, social opportunities, and connection to the outside world.

In the third quarter, we provided 925 Care Van local transportation rides or grocery home deliveries (82% of quarterly goal) for 98 clients this quarter (111% of quarterly goal). Of the 925 rides provided, 68 of them were wheelchair transport. We continue to see a trend this year that riders are now using the service more often. We had 34 new clients use our service this quarter.

Of the 925 rides/services, the trip destinations were distributed as follows:

Doctors, Physical Therapy, Pharmacy, Healthcare Facility: 21.7%

Adult Day Care Center at the Foundation: 4.0%

Grocery Store: 9.3%

Other: 10.1%

Rides Home: 43.5%

Grocery Delivery Service: 11.4%

**Please provide the Goal 2 statement from your application. Discuss the actions within each objective and provide your outcome data accordingly.**

Goal #2: Provide Fallbrook area senior residents with transportation services to medical and ancillary care in the greater San Diego and South Riverside County regions that would otherwise be cost-prohibitive or impossible with existing private and public transportation options.

In Q3, we coordinated 59 Expanded Rides (out-of-town rides), for 33 clients, to medical appointments, typically to see specialists. We continue to see an increasing demand for this out-of-town service to see specialists. This quarter alone, we have reached 69% of our annual goal.

Q3 Expanded ride destinations:

Temecula – 15

Murrieta – 10

San Marcos – 4

Vista – 3

Escondido – 12

Carlsbad – 3

Oceanside – 3

Encinitas – 1

La Jolla – 2

San Diego – 5

Poway – 1

## PARTICIPANT SUCCESS STORY

## Participant Success Story:

We recently called a client to check in on him. He desperately needed help with an issue with his driver license. We were able to pick him up as a last-minute request to get him to our office to see a Care Advocate. When the Care Advocate was done helping him, he came over to the Transportation office and made a donation. He appreciated how we were able to bring him in so quickly, helped him completely resolve his issue, and answered his questions. With gratitude, he said, "You guys don't know what this means to me."

Our Care Van rides are often so much more than a ride. We are often able to hear of a need while transporting a senior and are able to connect them to a Care Advocate to help them resolve an issue or get help. This teamwork helps not only our clients, but our employees, to feel that our programs are never standalone – we work together to help the whole person in every way we can.

## ACKNOWLEDGEMENT

### Please describe how the Fallbrook Regional Health District's Community Health Contract - Grant investment toward this program was acknowledged during this reporting timeframe.

The FRHD logo was affixed to the sides of our Care Vans.

We included the FRHD logo and official sponsor designation in all emails from every staff member.

Our organization and specific Care Van program brochure featured the FRHD logo and official sponsor language.

The FRHD logo and sponsorship support status appears on our website.

We thanked and acknowledged FRHD for their support in social media

### Please upload one example of how the District's support for this program was publicly acknowledged.



Example - Email Acknowledgement.docx

## BUDGET

### Please upload a copy of the program budget you submitted with the application. Fill in the Q3 column demonstrating the current utilization of grant funds.



Transportation Program Actuals 2021-2022 Q...

### Please sign your form:

*P. Doughty*